



## PRICE LIST

### 1. Definitions

Our Price List should be read in conjunction with our Terms and Conditions, where you may find all the defined terms used in the Price list.

### 2. Service Fee

#### 2.1 For Compensation applications

##### 2.1.1. Compensair fee

When the Client receives Compensation, Compensair is entitled to the Service fee, which is deducted from Compensation received or should be paid by the Client directly to Compensair in the specified manner. The rate is 30%.

##### 2.1.2. Legal fee

In case Compensair incurs additional legal costs (e.g. external lawyers fees, court fees, official document translation costs) to collect the compensation, it reserves the right to charge the Legal fee in the amount of 10% of the Compensation in addition to the Compensair fee.

#### 2.2 For Refund applications

When the Client applies for a ticket Refund, he may choose 2 possibilities: to pay flat fee before Services are provided or to pay Commission that is calculated from the ticket price (if the ticket price exceeds 80 EUR or equivalent in foreign currency).

The exact amount of Flat fee and Commission depends on the ticket price.

Ticket price and applicable fees:

1 - 80 EUR – flat fee is 10 EUR.

81 - 150 EUR – flat fee is 10 EUR or 25% Commission calculated from the ticket price.

151 - 300 EUR – flat fee is 10 EUR or 20% Commission calculated from the ticket price.

301 - 500 EUR – flat fee is 15 EUR or 15% Commission calculated from the ticket price.

Above 500 EUR – flat fee is 15 EUR or 10% Commission calculated from the ticket price.

In accordance with the circumstances of the Case and information provided, Commission may be raised to 35 %.

For all cases Flat fee is non refundable.

### 3. Other expenses

The Client shall incur all additional expenses for money transfer.

### 4. VAT

All fees and charges stated in the Price List exclude applicable VAT.